

## **Getting to Zero SF – Retention & Re-engagement Committee**

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*Minutes from October, 5, 2016, 4:00 to 5:30*

*Alliance Health Project, 1930 Market St., San Francisco, CA 94102*

Members in attendance noted below in **bold**

Committee Co-Chairs: **Andy Scheer** and **Edwin Charlebois**

Members:

Adam Taylor

**Adrienne Elias**

Amanda Newstetter

Erin Antunez

Austin Padilla/stigma rep

Beth Mazie

**Bill Hirsh**

**Chip Supanich**/gtz steering

**Christy Camp**

Chuan Teng

Dana Van Gorder/gtz steering

**Darpun Sachdev**

Dean Goodwin

Eva Mureithi

**Gale Sandoval**

Hyman Scott/gtz steering

**Jae Sevelius**

Jeff Sheehy/gtz steering

Joanna Eveland

Joe Ramierz-Forcier

**Julie Lifshay**

Kate Darling

**Kate Franza**

Kristi Dixon

**Linda Walubengo**

**Lori Thoemmes**

Marc Vincent

**Nikki Calma**

**Noah Lopez**

Sarah Woods

Susan Scheer

**Tanya Mera**

Tara Apreletti

- Minutes from September, 2016 meeting reviewed and approved
- Introductions completed
  - new members: Tanya Mera (DPH Jail Health), Noah Lopez (POH), Jae Sevelius (UCSF CAPS)
- Y2 Funding Update
  - RFP's have been released by DPH for Intensive Case Management (ICM), Aging, and Frontline Organizing Group/communications
  - Food insecurity (POH) and employment services (PRC) funding implementation is being discussed with the agencies noted as these are sole source providers in this service category
- Retention & Re-engagement Tool Kit
  - Small amount of funding secured to develop academic detailing package to dovetail with RAPID and PrEP detailing materials; designer engaged
  - HIV Care Options in SF, HIV Navigations in SF, Retention Tips for medical and non-medical providers to be included in tool kit for dissemination in academic detailing manner and systems wide via presentations and other methods
- GTZ Consortium meeting HIV Care Navigation panel follow-up discussion
  - Panel highlighted high level of need among patients who are engaged by HIV Care Navigation programs; complexities surrounding substance use, mental health, and housing; panel's narrative closely reflected psychosocial challenges seen in surveillance data presentation (housing, mental health, substance use, employment/income needs primarily)
  - Housing noted as resource that is the most scarce; clients in encampments face exceptional challenges related to security, the city moving tents and confiscating/discarding possessions (including ART)
  - Treatment on demand for substance use services not realized as desired; duration of in-patient SU services limited
  - Intensive case management services needed; R&R committee work to see these implemented addresses this issue
  - DPH SU services all out to bid w/ innovation in regard to tx continuum being more responsive to the range of client needs a various times throughout recovery

- Jail re-envisioning – wait lists for treatment being highlighted during this process (approx. 3-months for residential treatment) to support better linkage from the jails straight into treatment to help reduce barriers to entry into care;  
**Action Item:** follow-up on possible metric re: wait lists (for SU/MH tx, and others?) that are being gathered during jail re-envisioning process
- Call for more support for clients with SMI in the community to support housing stabilization
- Housing
  - \$3 million for Seniors & Disabilities in the latest budget; funds being held until results of city sales tax proposition are known; administering agencies for these funds is unknown at this point
  - Stakeholders group assembled to focus on AIDS Housing Plan issues
    - 1) moving RCFCI patients out into the community when appropriate (IOA and RCFCI's working on this; expected to create 10-15 beds in RCFCI's)
    - 2) create new housing waitlist w/ consideration for HIV+ clients (Barry Roeder/MOH heading up this effort, new AIDS Housing Waitlist)
  - HOPWA cuts expected and will need to be backfilled
  - Housing preservation support needed (eviction prevention & subsidies); Homeless from the streets and shelters support needed; respite beds needed by many referral sites
  - Clearly there are needs around housing and it is a highly complex issue with multiple stakeholders and the committee is discussing how best to approach this complex issue
  - How can the committee impact systematic change and increase access by HIV clients and providers to resources that are already available?
  - **Action Item:** Housing issue to be re-visited at next meeting for further discussion about how to move forward via budget advocacy, coalition building, support for clients while waiting for housing, and other means
- Metrics – preliminary meeting happened last month and work group was formed including Darpun Sachdev, Dana VanGorder, Susan Scheer, Hyman Scott, Edwin Charlebois, Joanna Eveland and Courtney Liebi  
**Action Item:** 2<sup>nd</sup> Metrics work group meeting
- Pharmacy support w/ Retention
  - SOA, Walgreens, Medi-Cal, Mission Wellness, Project Inform, reps gathered to discuss how pharmacy and billing systems can support retention
  - ADAP system and enrollment workers are possible way to be more proactive about ART adherence and proactively triaging eligibility issues
  - Medi-Cal demonstration project – potential funding available
  - **Action Items:**
    - Priya Sibiere, research pharmacist, possible participant in committee and/or with pharmacy work group (Edwin)
    - Continued exploration in work with pharmacies and billing sources
  - Pharmacy refill data shown to be predictive of clients dropping out of care and an untapped data source; exploration on how to use this data to support is needed
- Announcements & Updates
  - SF HIV Workers 2<sup>nd</sup> Annual Open Enrollment Bootcamp happened this day at UCSF Mission Bay
- Close